

CCDBR DASHBOARD

July 1, 2020 - June 30, 2021 (partial system tracking)

VS.

July 1, 2021 - June 30, 2022

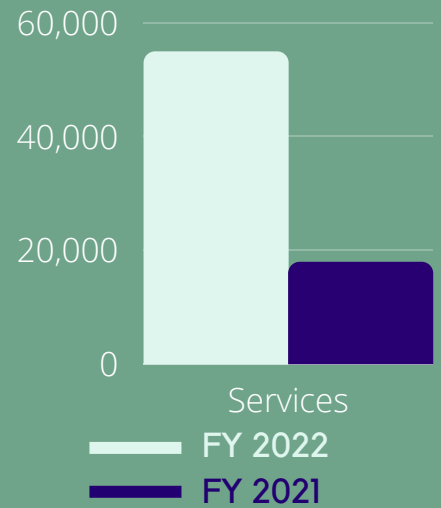


Lives Changed

In FY 2022
we delivered
54,864
services to
8,962
households

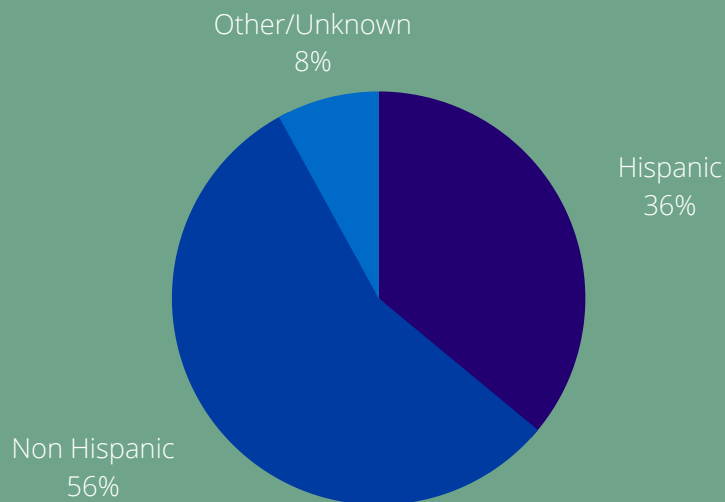
=

205%
increase in
services
compared to
FY 2021



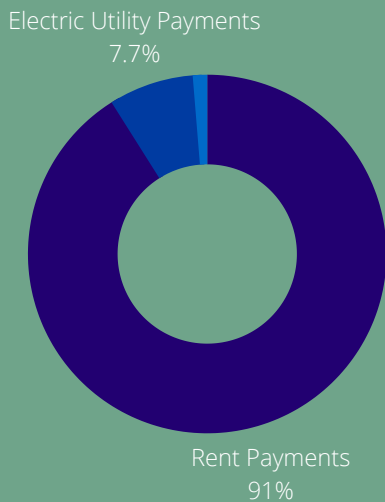
Services Provided Demographics (by ethnicity)

FY 2022



Rent and Utility Assistance

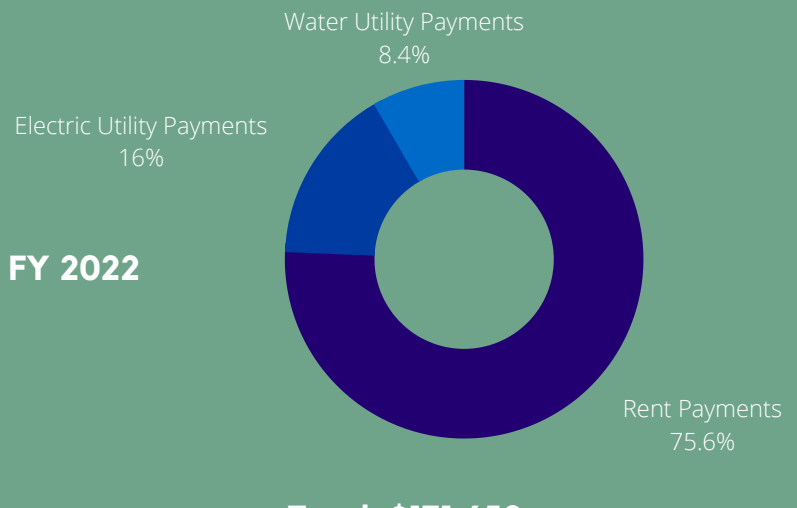
FY 2021



Total: \$140,624

Rent: \$127,982 | Electric: \$10,775 | Water: \$1,866

FY 2022

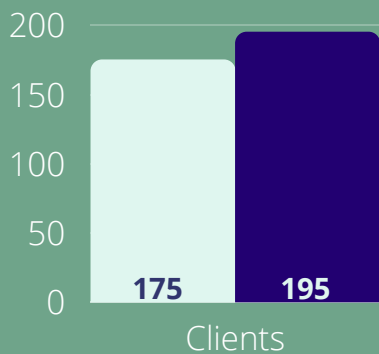


Total: \$171,659

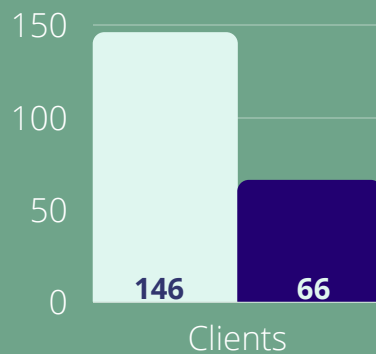
Rent: \$129,829 | Electric: \$27,424 | Water: \$14,406

— FY 2022
— FY 2021

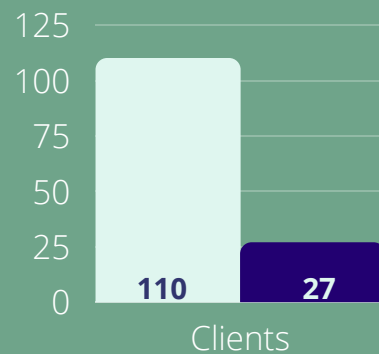
Rent: clients prevented from homelessness



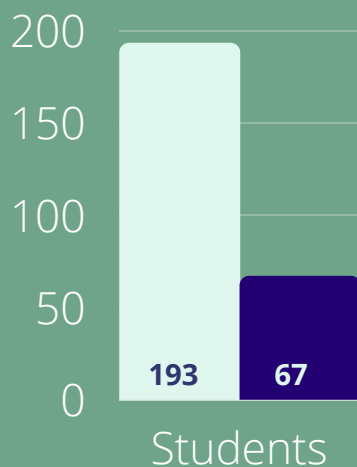
Electricity



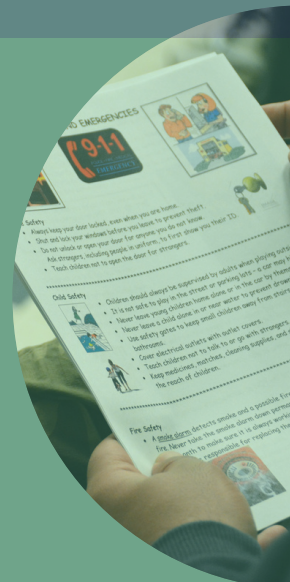
Water



English Second Language Services



— FY 2022
— FY 2021

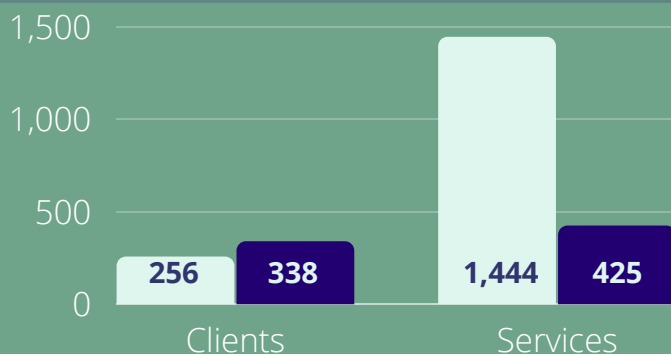


Maternity/Adoption

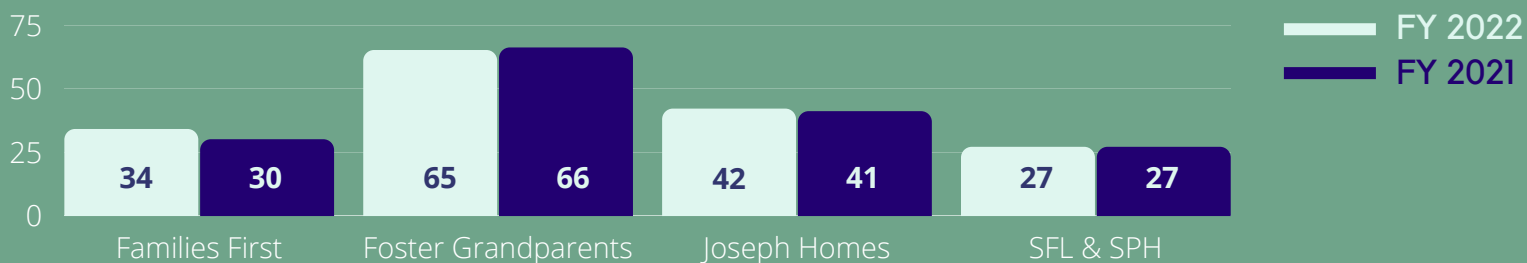
Adoptions 

Adoptions 

 FY 2022
 FY 2021



Key Programs



Behavioral Health

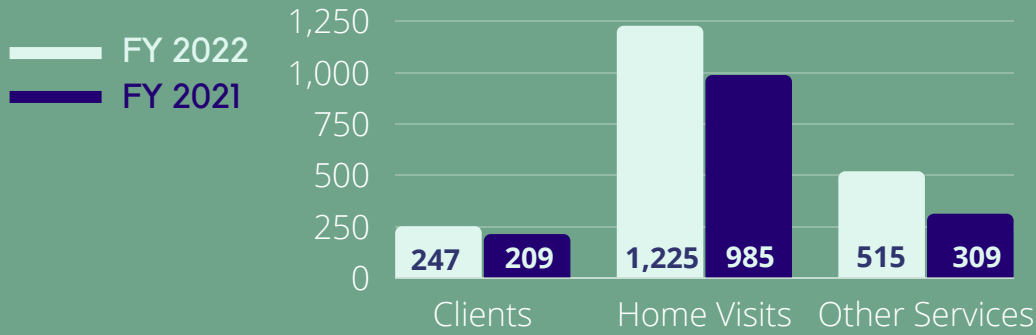


FY 2021
60%
of clients reported decreased **anxiety & depression** symptoms

VITA



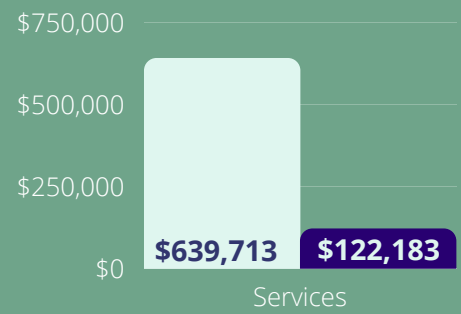
PACT



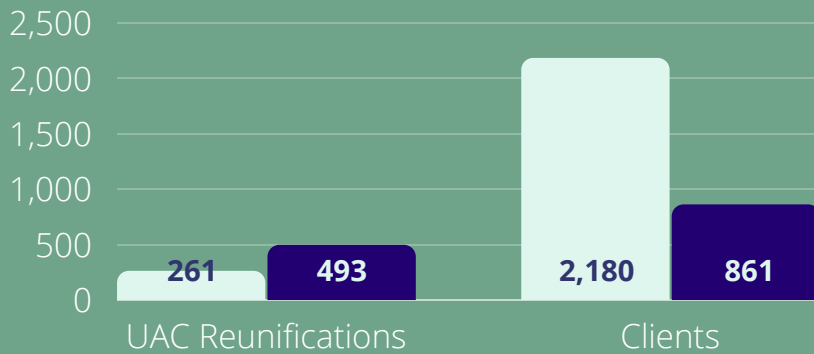
\$11,040
IN DIRECT
FINANCIAL
ASSISTANCE
FY 2021

\$29,578
IN DIRECT
FINANCIAL
ASSISTANCE
FY 2022

Disaster Operations



Immigration Legal Services

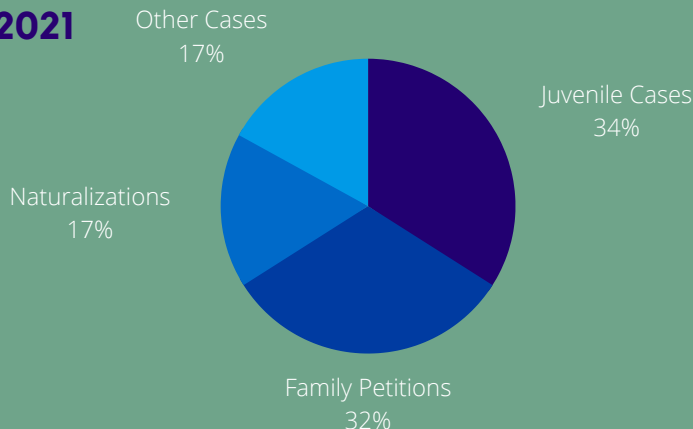


FY 2022
FY 2021

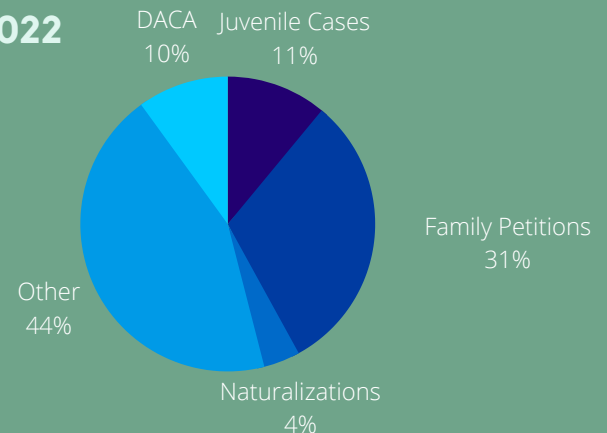
ILS Case Breakdown

("Other" refers to victims of crime, work permits and other)

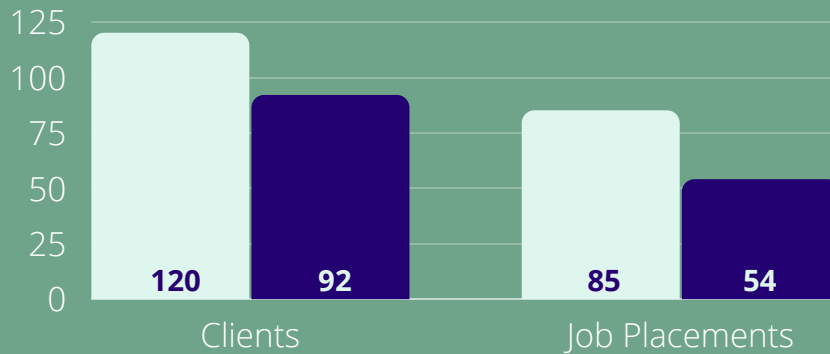
FY 2021



FY 2022

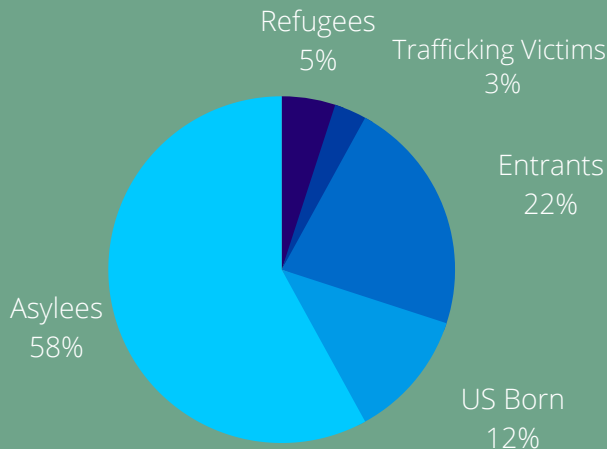


Employment Services

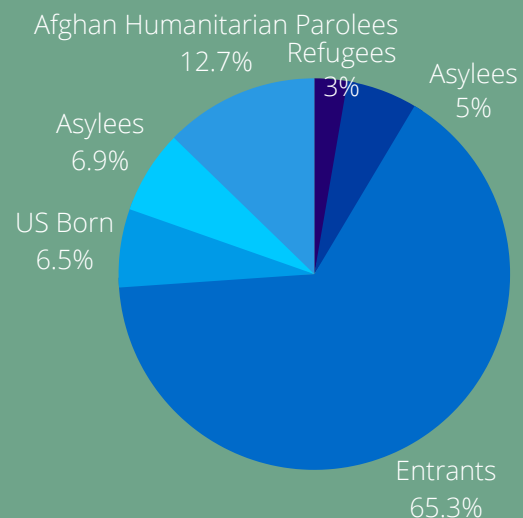


Louisiana Office of Refugees

FY 2021



FY 2022



Metrics of Hope

Of 763 clients surveyed in FY 22

100%
were **satisfied**
with services

"THE PROFESSIONALISM AND COURTESY OF THE ENTIRE STAFF WAS EXTREMELY PLEASING."

"Visibly a holy place. Courtesy abounding."

"Everyone exhibited Godly kindness."

"Treated me with dignity and respect. Not judging because I needed assistance."

"The customer service was excellent and friendly. Keep up the excellent service. Thank you!"